



**INDIVIDUAL ENROLLMENT APPLICATION**  
 (NOT FOR BUSINESS ACCOUNTS OR COMMERCIAL VEHICLES)

- This application is for 2 axle, 4 tire individually owned/leased passenger vehicles (includes pickup trucks, RV's and motorcycles)
- Apply for E-ZPass on the internet with your credit card by visiting the E-ZPass website at [www.ezpassritba.com](http://www.ezpassritba.com)
- Call 877-RI-EZPAS (877-743-9727) or access our website to make changes to an existing E-ZPass account.

Please print or type. (See Terms and Conditions on the reverse side of this application)

**1. APPLICANT PERSONAL INFORMATION (Individual Name Only)**

Last Name		First Name		MI	You must select a 4 digit PIN #		
Mailing Address		Apt. #					
City	State	Zip Code	Primary Phone ( )		Mobile Phone ( )		
I would like to receive my statement (Please Circle One):				If you selected email, please provide your email address			
*Email				_____ @ _____			
*Regular mail							
*Do not send a statement							

**2. VEHICLE INFORMATION** List a vehicle for transponder requested and all vehicles used.  
 Transponders are transferable among vehicles of the same type. (No Commercial Vehicles)

License Plate Number (Please Print Clearly)	State	Plate Type	Year	Make	Model	Transponder Type Interior/Exterior/Roofmount

**3A. TRANSPONDER REQUEST** Maximum of 4 transponders per account.  
 Certain vehicles require an external transponder. Please refer to the E-ZPass website at [www.ezpassritba.com](http://www.ezpassritba.com)

Purchase Option - Cost of transponder is paid for at the time of account opening

Transponder	Interior	Exterior		
1	<input type="radio"/>	<input type="radio"/>	Number of INTERIOR transponder (s) you are requesting _____ x \$10.00 per transponder	\$
2	<input type="radio"/>	<input type="radio"/>	Number of EXTERIOR transponder (s) you are requesting _____ x \$15.00 per transponder	\$
3	<input type="radio"/>	<input type="radio"/>		
4	<input type="radio"/>	<input type="radio"/>		

**3B. PLAN SELECTION**

Standard Plan (Required for all accounts)

Standard Plan RITBA Minimum Prepaid Toll Startup is the number of transponders \_\_\_\_\_ x \$25.00 per transponder \$

Special Discount Plans (In addition to Standard Plan)

- Resident Discount Plan (RIR): 2 axle passenger vehicles under 7000 lbs. gross vehicle weight (GVW) and Rhode Island Residents ONLY.
- Thirty Day Frequent User Plan (RI6TRIP): 2 axle passenger vehicles under 7000 lbs. GVW, equals \$0.91 per trip  
 From section 3A, please select the transponder number (s) you would like to add RI6TRIP plan to:  1  2  3  4
- Thirty Day Unlimited Plan (RIUNL): 2 axle passenger vehicles under 7000 lbs. GVW. Unlimited trips in a 30 day cycle on the Newport Pell Bridge only (see terms and conditions in section 3 on the back of this form). This plan cannot be ordered until you are in receipt of your transponder.
- Gross Vehicle Weight Plan (RIGVV): 2 axle passenger vehicles between 7001-8000 lbs. GVW and Rhode Island Residents ONLY.

**4. TOTAL AMOUNT DUE**

Additional Prepaid Toll Amount - If your total amount of estimated tolls will not cover your first month of tolls \$

**TOTAL AMOUNT DUE** (Add 3A, 3B and 4) \$

**5. PAYMENT METHOD (Check one option)**

- Option 1 - Automatic replenishment by credit card. Charge to my credit: \$ \_\_\_\_\_ (TOTAL AMOUNT DUE). Whenever my account balance reaches the replenishment point, I authorize RITBA to charge my credit card the replenishment amount as defined in the Terms and Conditions, section 5, method of prepayment. I agree to notify RITBA of any changes in credit information (e.g. issued new credit card number or expiration date)
- Option 2 - Initial payment by credit card and replenishment by cash or check. Cash cannot be accepted through the mail. This is NOT an auto replenishment option and I am responsible for maintaining a positive balance on my E-ZPass account at all times.
- Option 3 - Initial payment by check/money order and replenishment by check/money order or credit card. Make payable to "RITBA E-ZPass" in the total amount shown in section 4 above. This is NOT an auto replenishment option and I am responsible for maintaining a positive balance on my E-ZPass account at all times.
- Option 4 - Cash. Payments are accepted in person at RITBA's E-ZPass customer service center only. Cash cannot be accepted through the mail. This is NOT an auto replenishment option and I am responsible for maintaining a positive balance on my E-ZPass account at all times.

**6. CREDIT CARD INFORMATION**

Primary Credit Card Number: _____	Expiration Date: ____/____/____	Secondary Credit Card Number: _____	Expiration Date: ____/____/____
Credit Card Type: <input type="checkbox"/> Visa <input type="checkbox"/> American Express <input type="checkbox"/> Mastercard <input type="checkbox"/> Discover		Credit Card Type: <input type="checkbox"/> Visa <input type="checkbox"/> American Express <input type="checkbox"/> Mastercard <input type="checkbox"/> Discover	
Name on Card: _____	Billing Zip Code: _____	Name on Card: _____	Billing Zip Code: _____

**7. CUSTOMER AGREEMENT (Both signatures are required to process the application)**

My completion of this form, payment of the required deposits and signature below constitute my agreement to use E-ZPass subject to all applicable terms and conditions. I understand and agree that by using E-ZPass facilities, the resulting charges will be deducted from my prepaid E-ZPass account. I understand and agree that I have read, understand and accept the terms and conditions accompanying this application and set forth in this form, all of which are part of my agreement.

\_\_\_\_\_ / / \_\_\_\_\_ / /  
 Credit Card Holder's Signature Required Date E-ZPass Applicant Signature Required Date

# RITBA E-ZPass Customer Agreement – Individual Account Terms and Conditions

These terms and conditions, together with your application, constitute your RITBA E-ZPass Agreement. Please read these terms and conditions and keep them for your records. When you open your account and your transponder is used, you agree as follows:

## 1 TERMS

Failure to comply with this Agreement may result in unpaid toll transaction fees, administrative fees, toll violations, fines, suspension, revocation, or termination of your E-ZPass account. Failure to prepay tolls may result in additional penalties provided by law, including termination of your account, license/vehicle registration suspensions, and DMV holds.

## 2 TRANSPONDER USE

**a) You may use your transponder(s) on the vehicle(s) you specifically listed on your application for E-ZPass use.**

**b) You must approach and pass through an E-ZPass lane at or below the posted speed limit. Failure to obey the posted speed limit may result in suspension of your E-ZPass account.**

**c) You must comply with all applicable traffic laws, regulations, signs, signals, and directions of Toll Collectors or Law Enforcement Officials.**

**d) You may not assign or transfer the obligations or benefits of this agreement.**

**e) You must surrender your E-ZPass transponder(s) immediately upon request.**

**f) The application establishes your E-ZPass account. When you use your transponder at any E-ZPass facility, you authorize us to debit your E-ZPass account for such use.**

**g) If you use E-ZPass at other facilities, you are subject to the laws and regulations governing such use.**

**h) You agree to affix your transponder(s) to your vehicle(s) per proper mounting instructions as provided to you by RITBA. You may also review the E-ZPass mounting instructions at [www.ezpassritba.com](http://www.ezpassritba.com). Failure to mount the E-ZPass transponder correctly may hinder toll collection and may subject you to an unpaid toll transaction fee, toll violation, an administrative fee and/or forfeiture of the E-ZPass transponder.**

**i) Transactions in which the E-ZPass transponder is not read will result in a higher toll rate to be deducted from your account by license plate or unpaid toll/unmounted fees.**

**j) You agree to provide and update as necessary, all vehicle information, especially your license plate number and plate type.**

## 3 YOUR RITBA E-ZPASS ACCOUNT

Your RITBA E-ZPass Account consists of a Prepaid Toll deposit and a Transponder Purchase as follows:

**a) Prepaid Tolls.** You must maintain a Prepaid Toll amount with us to cover applicable toll charges. Tolls are deducted from your account each time your transponder is used. We will also deduct applicable administrative fees incurred under this agreement.

**b) Transponder Purchase.** At the time you establish your E-ZPass account, you must purchase your E-ZPass transponders at the following rates: **Interior: \$10.00 Exterior: \$15.00**

**c) Account Balances.** No interest will be earned or paid on cash balances in your account.

### d) Discount Plans - Newport Pell Bridge Only

**Resident Discount Plan (RIR-Newport Pell Bridge Only)** provides: a discounted rate of \$0.83 per trip for 2 axle 4 tire passenger vehicles under 7,000 lbs. gross vehicle weight and Rhode Island residents only. Applicant must prove residency. Until proof of residency is received, the standard plan will be applied to the account.

**Proof of Residency.** In order to demonstrate proof of residency you must submit at least 1 of the application documents listed:

(1) Utility Bill (2) Tax Bill (3) Copy of Rental or Lease Agreement (minimum of 6 months). (4) RI College Student ID (5) RI State Driver's License and Registration (must provide both). RITBA reserves the right to request recertification of the RI resident plan.

**Thirty Day Frequent User Plan (RI6TRIP-Newport Pell Bridge Only)** provides: a discounted rate of \$0.91 per trip, for 2 axle 4 tire passenger vehicles under 7,000 lbs. gross vehicle weight. This is for customers who travel over the Newport Pell Bridge and are not eligible for the Resident Discount Plan. The plan becomes effective at 12:01am on the day the plan is added to the transponder and the plan will be activated upon the 1st trip taken. This plan is transponder specific.

### Thirty Day Unlimited Plan (RIUNL - Newport Pell Bridge only)

provides: Unlimited trips for 2 axle 4 tire passenger vehicles within a 30 day cycle for a pre-paid cost of \$40.00 per transponder enrolled in the plan.

**This plan is available for credit card customers on automatic replenishment only.** Upon completion of each 30 day cycle the plan will automatically renew and begin on the 31st day. \$40.00 will be debited from your Prepaid Toll amount for each transponder enrolled in the plan. If the plan is removed from the account it will remain in effect until the end of the current 30 day plan cycle.

**Gross Vehicle Weight Plan (RIGVW-Newport Pell Bridge Only)** provides: a discounted rate of \$0.83 per trip for 2 axle 4 tire passenger vehicles only. In order to demonstrate proof of eligibility you must have proof of Rhode Island residency (see section 3d) and submit a copy of the vehicle's registration listing the vehicle's gross vehicle weight as between 7001-8000 lbs. RITBA reserves the right to request recertification of the Gross Vehicle Weight Plan.

## 4 ACCOUNT STATUS

You will receive a periodic statement unless there were no toll revenue transactions and no financial activity on the account during the applicable period. During the first year of your enrollment in E-ZPass you will receive four (4) quarterly mail statements at no charge. Starting in year 2, you may elect to receive monthly mail statements at a charge of \$1.00 per month. At any time you have the option to stop receiving statements by mail and/or convert to monthly email statements which are at no charge.

## 5 METHOD OF PRE-PAYMENT

**a) You must pay a minimum Prepaid Toll Amount sufficient to pay tolls for a six week period. The minimum deposit is \$25.00 per transponder plus an additional \$40.00 for each Thirty Day Unlimited Discount Plan (RIUNL) added to the account.**

**b) An account analysis is performed on all new accounts 35 days from the first use of tolls and every 90 days thereafter. If your regular use is consistently below your current six-week payment, we will adjust your minimum payment to approximate a six-week's level of actual use (\$25.00 minimum). A Replenishment Level Change Notification Letter will be sent whenever the replenishment level is adjusted, resulting in an increased Prepaid Toll payment.**

**c) Account Replenishment must occur when your Prepaid Toll amount decreases to or below the replenishment point. You can replenish your account in one of the following ways:**

1. You can authorize us to replenish your Prepaid Toll amount by automatically charging your credit card.
2. Check or Money Orders made payable to "RITBA E-ZPass"
3. Pay by cash at RITBA's E-ZPass customer service center.

## 6 E-ZPASS TRANSPONDER MISUSE, UNPAID TOLL TRANSACTION FEE AND ADMINISTRATIVE FEE

You authorize RITBA to charge your account an unpaid toll transaction fee, toll violation, an administrative fee, and/or fees for nonpayment of toll as follows:

**a) If you use your transponder when your account is in a negative balance, suspended or revoked, or if your transponder has been reported lost or stolen, you may incur a toll violation and/or administrative fee and you may be charged the full undiscounted toll on E-ZPass Facilities.**

**b) If you use a valid transponder in a vehicle other than one of the class for which the transponder is designated, you may incur an administrative fee of \$25.00.**

**c) Unpaid Toll Transaction – occurs when your E-ZPass transponder is not valid, not properly mounted to your vehicle, is not read by the E-ZPass receiver and requires a toll plaza attendant to activate the toll gate. Your RITBA E-ZPass Account will be charged an Unpaid Toll Transaction fee of \$5.00 per axle per occurrence. Your E-ZPass Account will not be charged for the toll amount if you are charged an unpaid toll transaction fee.**

**d) Unmounted Fee – occurs when your E-ZPass transponder is not properly mounted to your vehicle, is not read by the E-ZPass receiver and requires a toll plaza attendant to activate the toll gate. Your RITBA E-ZPass Account will be charged an Unmounted Fee to your account at a rate of \$2.00 per axle per occurrence.**

**e) In addition to any fees provided for in this Agreement, if you attempt to use a transponder without properly attaching it to your vehicle you may also incur an administrative fee of \$25.00.**

## 7 LOST/STOLEN, DEFECTIVE, OR ALTERED TRANSPONDERS

You will not be liable for unauthorized use that occurs after you notify us, verbally or in writing, within ten days of loss, theft, or possible unauthorized use. Defective Transponder(s): If your E-ZPass transponder(s) is non-operational for reasons other than abuse or improper use, and the Transponder(s) is returned to us, we will replace it at no charge to you if it is within the first five years the transponder has been assigned to your account. **There is a lithium battery, which is permanently sealed into each E-ZPass transponder.** To ensure your transponder is functioning properly you may bring the transponder into our Customer Service Center to have the transponder's battery tested. Account holders are responsible for lost, stolen, or damaged transponders; a replacement cost will be charged as follows:

Interior Transponder: \$10.00 Exterior Transponder: \$15.00

## 8 DISCLAIMER

By accepting the transponders requested, you agree that RITBA has no obligation or liability whatsoever to you for the transponders issued after they are received by you, except as specifically provided herein. Your acceptance also indicates your agreement to indemnify RITBA and hold RITBA harmless from and against any and all damage, loss, cost, expense, or liability relating to, arising from, or as a result of the use or performance of the transponders. You agree to hold harmless and indemnify RITBA from any claim resulting from the installation, use or disconnection of this transponder.

## 9 TERMINATION

You may terminate this agreement at anytime by requesting such termination in writing and returning the transponder(s) to RITBA. Transponders should be returned to RITBA in person or by prepaid mail. Transponder(s) will remain our property under all circumstances for proper disposal.

Upon termination and return of the transponder(s), once all outstanding charges have been deducted from your account, any remaining balance will be refunded to you. Such refund will be made in the form of a check or credit to your credit card, depending on the manner in which you have chosen to replenish your account balance. If the applicant would like a credit card refund, the credit card on the account must have been charged prior to the issue of the refund.

## 10 COLLECTION EXPENSES

You agree to pay all costs, including attorneys' fees, incurred by us to collect any monies due under the terms of this agreement.

## 11 MODIFICATIONS

RITBA may change the terms of this Customer Agreement at any time by advance written notice with your billing statement. You agree to a new term when you use your transponder subsequent to the effective date of the new term. The invalidity of any term or terms of this Agreement shall not affect any other term of this Agreement, which shall remain in full force and effect.

## 12 RI TOLL RATES AND DISCOUNT PLANS

RI toll rates, discount plans and percentage of discounts are subject to change at any time.

## 13 GOVERNING LAW

This Agreement shall be governed by and construed in accordance with the laws of the State of Rhode Island. You agree to inform us of any changes to the information provided by you in your RITBA E-ZPass Application, such as:

- Change in address
- Change in vehicle information, e.g. vehicle type, license plate number and plate type
- Change in credit card account status  
(Closed account, maximum credit use)
- Change in expiration date of credit card account
- Change in payment method

## 14 INQUIRIES AND CORRESPONDENCE

Please send applications, payments, general correspondence, transponder returns (in a read prevention bag) to:

**RITBA E-ZPass Customer Service Center**

P.O. Box 437 (Mailing Address)

1 East Shore Road (Physical Address)

Jamestown, RI 02835

## 15 SCHEDULE OF DEPOSITS/ADMINISTRATIVE FEES – lost, damaged or stolen E-ZPass transponder

Cost of transponder if damaged, lost or stolen:	Interior	\$10.00
	Exterior	\$15.00
	Returned Check Fee	\$25.00
	Administrative Fees	\$25.00
Statement Fee (Paper Statement after Year 1)		\$ 1.00 per month